



World Cities Summit

Liveable and Sustainable Cities:
Local Solutions, Global Impact

2 – 4 July 2025
Vienna

CONTENT

Introduction	3
Program Overview	4
Detailed Program	5
Day 1 Wednesday, 2 July 2025	5
Day 2 Thursday, 3 July 2025	7
Day 3 Friday, 4 July 2025	10
Conference Venue: Vienna City Hall	12
Other Event Venues	15
Other Useful Information	16
Getting Around in Vienna	18

Hosted by

City of Vienna

Organised by

Centre for Liveable Cities, Singapore

Urban Redevelopment Authority, Singapore

UIV Urban Innovation Vienna

This Information Booklet provides information on administration and logistical arrangements, along with relevant information pertaining to participation in the Mayors Forum of the World Cities Summit 2025. All information is correct at time of publication and may be subject to change without notice at the organisers' discretion.

Introduction

Welcome to the 14th Mayors Forum of the World Cities Summit 2025 in Vienna!

The 14th Mayors Forum of the World Cities Summit takes place from 2 to 4 July 2025 in the City of Vienna, the 2020 Lee Kuan Yew World City Prize Laureate. It is a by-invitation-only gathering of Mayors and city leaders to exchange ideas and solutions, to address pressing urban challenges, share best practices and foster stronger networks among city leaders around the world.

Co-organised by Singapore's Centre for Liveable Cities (CLC) and the Urban Redevelopment Authority (URA), the Mayors Forum is a flagship component of the World Cities Summit (WCS), which is held in Singapore biennially on even years.

The Mayors Forum sessions will feature case study presentations and enriching discussions to share actionable insights. As part of the programme, delegates will also be able to go on site visits to experience firsthand projects that showcase some of Vienna's best urban practices and solutions such as Karl-Marx-Hof, Seestadt Aspern, Nordbahnhof, and Danube Island.

By embracing innovation and inclusivity, cities can lead the way in shaping a sustainable future for all.

Theme

Liveable and Sustainable Cities: Local Solutions, Global Impact

Cities are not just facing challenges, but also providing urban solutions. With urbanisation accelerating, they must lead in climate resilience, social inclusion, and innovation. The Mayors Forum focuses on how cities can drive sustainability while enhancing quality of life.

Subthemes

- **Delivering Affordable Housing** – Ensuring accessibility through innovative policies and funding models.
- **Providing Reliable and Efficient Municipal Services** – Enhancing good governance, applying technology, and empowering communities.
- **Collaborative Cities in Action** – Facilitating knowledge sharing, encouraging collaboration and deepening partnerships amongst cities through city networks.
- **Rethinking Urban Energy Transition** – Accelerating the adoption of alternative energy sources through efficient urban planning.
- **Managing Urban Water for Resilience** – Applying innovative and technological approaches to urban water management.



Figure 1: Copyright Wien Tourismus Christian Stemper

Program Overview

	9:00 – 12:00	12:00 – 14:00	14:00 – 16:00	16:00 – 18:00	18:30 –
Day 1 2 July 2025 Wednesday		Lee Kuan Yew World City Prize Lunch*		Site Visit 1 Karl-Marx-Hof or Site Visit 2 Wien Museum	Welcome Reception – Traditional Viennese Dinner Fuhrgassl-Huber
	Partner Event: SMU City Dialogues Vienna Lunch* Vienna City Hall				
Day 2 3 July 2025 Thursday	Site Visit 3 Seestadt Aspern	Opening Lunch Rathauskeller	Vienna-Singapore Exhibition Vienna City Hall		Conference Dinner Vienna City Hall Courtyard
	WCS Young Leaders Symposium* Vienna City Hall		Mayors Forum Session 1 Vienna City Hall		
	WCS Responsive Cities Session** Vienna City Hall				
Day 3 4 July 2025 Friday	Vienna-Singapore Exhibition Vienna City Hall				
	Mayors Forum Session 2 Vienna City Hall	Closing Lunch Vienna City Hall	Site Visit 4 Nordbahnhof or Site Visit 5 Danube Island		
	WCS Young Leaders UNIDO Site Visit* Vienna International Center		Lee Kuan Yew World City Prize Network Convening Session* UIV – Urban Innovation Vienna		

* By invitation only

** Open to all - separate [registration](#) required

Day 1 | Detailed Program

Wednesday, 2 July 2025

Time	Content	Venue
08:00 – 09:00	Registration & Coffee	Vienna City Hall – Grand Staircase 2
09:00 – 11:30	Partner Event: SMU City Dialogues Vienna (Part 1)	Vienna City Hall – Coat of Arms Hall
12:00 – 13:00	Partner Event: SMU City Dialogues Vienna Lunch	Vienna City Hall – Nordbuffet
12:15 – 14:00	Lee Kuan Yew World City Prize Lunch*	Steigenberger Hotel Herrenhof
13:00 – 15:30	Partner Event: SMU City Dialogues Vienna (Part 2)	Vienna City Hall – Coat of Arms Hall
16:00 – 18:00	Site Visit 1 Karl-Marx Hof	Pick-up at Bus Stop Burgtheater
16:00 – 18:00	Site Visit 2 Wien Museum	Pick-up at Bus Stop Burgtheater
18:30 – 21:00	Welcome Reception	Fuhrgassl-Huber Pick-up at 18:00 at Bus Stop Burgtheater

*By invitation only

09:00 – 15:30

Partner Event: SMU City Dialogues

Vienna City Hall – Coat of Arms Hall

Organised as a partner event by Singapore Management University (SMU) together with UIV Urban Innovation Vienna (UIV), the SMU City Dialogues Vienna gathers experts from research, administration, and business to explore the value of urban resilience. Against the backdrop of global challenges like security shifts, an aging population, and climate change, the event focuses on strategies to strengthen resilience in cities. The program features a panel discussion and break-out sessions on economic benefits, social equality, environment sustainability, public-private partnerships, innovation & technology. By fostering diverse expertise, the dialogue aims to develop actionable insights for more resilient cities. **For further details and registration please see the [conference website of the SMU City Dialogues](#).**

12:00 – 14:00

Lee Kuan Yew World City Prize Lunch

Bela Bela Brasserie, Steigenberger Hotel Herrenhof, Herrengasse 10

An exclusive gathering where Mayors and city leaders from Prize Laureate and Special Mention cities come together to exchange ideas and share their cities' latest urban initiatives since receiving the award. This intimate networking lunch provides a valuable platform for distinguished city leaders to connect and discuss their continuing journey of urban excellence.

All guests are requested to arrive and be seated by 11:50.

Participation by invitation only.

Site Visits & Welcome Reception »

16:00 – 18:00

Site Visit 1: Affordable Housing – Karl Marx Hof Housing Estate

Bus transfer provided, pick-up at 16:00 from Bus Stop Burgtheater

Karl-Marx-Hof is a prominent example of early 20th-century social housing in Vienna. Completed in 1930, it was one of the largest housing complexes of its time and remains a significant architectural and historical landmark.

Karl-Marx-Hof was constructed as one of the flagship projects of Vienna's ambitious "Red Vienna" housing programme, which aimed to provide affordable and high-quality housing to the city's working class. This programme was driven by the Socialist government, reflecting its commitment to improving living conditions for its citizens.

Beyond providing affordable apartments, municipal housing facilities included elements of social infrastructure. As the poster child of municipal housing, Karl-Marx-Hof featured a wide range of social amenities, including a library, washhouses, and kindergartens. Additionally, its expansive green spaces underscore the symbolic significance of the facility, creating an almost palace-like atmosphere.



16:00 – 18:00

Site Visit 2: Vienna from Past to Present – Wien Museum

Bus transfer provided, pick-up at 16:00 from Bus Stop Burgtheater

The Wien Museum (Vienna Museum) is a cultural institution dedicated to showcasing the rich history and culture of Vienna through a variety of permanent and temporary exhibitions. Its diverse collections feature historical artifacts, fine art, and items from everyday life, reflecting the city's evolution from its Roman origins to its contemporary status. Housed in a historic building, which was recently renovated and expanded, the Wien Museum is not only an architectural gem but also a vital resource for understanding Vienna's cultural legacy and ongoing transformation. It is conveniently located in the heart of the city, making it easily accessible for both locals and tourists. Admission to the permanent exhibition is free for everyone.

18:30 – 21:00 Welcome Reception

Fuhrgassl-Huber restaurant;

Bus transfer provided for all participants of site visits 1 & 2, or pick-up at 18:00 from Bus Stop Burgtheater for all other delegates

Set amidst the scenic vineyards on the outskirts of Vienna, the Welcome Reception at Fuhrgassl-Huber offers an authentic experience of traditional Viennese hospitality. Guests are invited to enjoy a delightful evening in a charming and historic tavern, where a selection of excellent local dishes, regional beverages and Viennese music awaits. The evening provides a unique opportunity to connect with fellow participants—city leaders, researchers, planners, and innovators—from across sectors and continents.

Dress code: smart casual

Figure 2 | Left: Karl-Marx-Hof © Wiener Wohnen / Alexandru Ilisei
Figure 3 | Right: © Wien Museum

Day 2 | Detailed Program

Thursday, 3 July 2025

Time	Content	Venue
08:30 – 09:00	Registration & Coffee	Vienna City Hall – Grand Staircase 2
08:30 – 11:30	Site Visit 3 Seestadt Aspern	Pick-up/Drop-off at Bus Stop Burgtheater
09:00 – 12:00	WCS Young Leaders Symposium*	Vienna City Hall – City Senate Chamber
09:00 – 12:00	WCS Responsive Cities Session	Vienna City Hall – Coat of Arms Hall
12:15 – 13:45	Welcome Lunch	Vienna City Hall – Wiener Rathauskeller
14:00 – 18:00	Mayors Forum Session 1	Vienna City Hall – Festival Hall
18:00 – 21:00	Conference Dinner	Vienna City Hall – City Hall Courtyard

*By invitation only

08:30 – 11:30 Site Visit 3: City of Tomorrow – Seestadt Aspern

Pick-up/Drop-off at Bus Stop Burgtheater

Seestadt Aspern is one of Europe's largest urban development projects, its design is centred around an artificial lake. Located in Vienna's fast-growing 22nd district in the north-east of the city, a new urban centre is taking shape – a smart city with a heart, designed to accommodate the whole spectrum of life. A multi-phase development through to the next decade will see the creation of high-quality housing for over 25,000 people and, eventually, thousands of workplaces.

Built on a foundation of innovative concepts and forward-looking ideas, this city-within-a-city combines high quality of life with economic drive

and offers something for everyone. Diverse, open and planned for the future, with excellent transport links – Seestadt Aspern is a business hub of international calibre and a living environment with a high feel-good factor.



Figure 4: Seestadt Aspern © Wien 3420 aspern Development AG

09:00 – 12:00

WCS Young Leaders Symposium

Vienna City Hall – City Senate Chamber

The Young Leaders Symposium convenes change-makers and accomplished leaders in the urban sector to explore and discuss issues that shape the global urban agenda.

These Young Leaders are a nominated group from diverse sectors and cities all over the world who contribute their expertise and experience to support the next generational leadership for the World Cities Summit.

The program consists of case study presentations, a panel discussion and a workshop that will focus on how to deliver affordable housing and reliable and efficient municipal services.

Young leaders will also be invited to attend Session 1 of the Mayors Forum on 3 July and a visit to the United Nations Headquarters in Vienna.

Participation by invitation only

09:00 – 12:00

WCS Responsive Cities Session

Vienna City Hall – Coat of Arms Hall

The WCS Responsive Cities Session is a two-part programme which explores the increasingly complex challenges of rapid urbanisation including climate change and evolving societies. Responsive cities leverage on a science of cities approach to urban governance, encompassing data-smart governance and use of technology in citizen engagement. These help cities to deliver evidence-based solutions to create urban environments that are more liveable, resilient, and attuned to the dynamic needs of the citizens.

The first part of the session will take the form of a panel featuring representatives from the Lee Kuan Yew World City Prize Network member cities. This will be followed by an open dialogue in the second part with international research institutes, academic researchers, and industry experts from fields of

science of cities, urban planning, digital sector, and public participation.

Open to all. Separate [registration required here](#).

12:15 – 13:45

Welcome Lunch

Vienna City Hall – Rathauskeller

14:00 – 18:00

Mayors Forum Session 1

Vienna City Hall – Festival Hall

The Mayors Forum Session 1 is an interactive exchange that will focus on three areas impacting cities worldwide — affordable housing, reliable municipal services, and facilitating knowledge sharing, collaboration, and deeper partnerships through city networks.

Hear from cities as they share case study presentations of real-life solutions, and engage in enriching moderated discussions to uncover how cities address key urban challenges around these sub-theme discussion topics:

- How can cities enhance or refresh their social compact on affordable housing to make it more accessible to their demographics, in terms of tenure, modality and funding?
- How can cities develop effective leadership, well-managed municipal services, and community empowerment, to be responsive to their administrative and organisational needs, as well as the needs of their communities?
- In the context of delivering affordable housing and providing reliable and efficient municipal services, how can city networks facilitate knowledge sharing, encourage collaboration, and deepen partnerships amongst cities?

Conference Dinner »

18:00 – 21:00

Conference Dinner

Vienna City Hall – Main Courtyard

The Gala Dinner at Vienna's historic City Hall offers a unique opportunity to experience the city's rich cultural heritage in an extraordinary setting. Set in the arcade courtyard of Vienna's City Hall, the evening will feature live classical music performed by a local orchestra of young emerging musicians, accompanied by a demonstration of the Viennese Waltz dancing. Guests who wish to take part can learn the steps from a professional dance instructor. Bringing together international participants in an atmosphere of elegance and tradition, this Conference Dinner provides the perfect setting for networking and exchange.

Dress Code: Business Casual



Figure 5: © Stadt Wien

Day 3 | Detailed Program

Friday, 4 July 2025

Time	Content	Venue
09:00 – 12:00	Mayors Forum Session 2	Vienna City Hall – Festival Hall
09:00 – 13:30	WCS Young Leaders UNIDO Site Visit UNIDO	UNIDO – Vienna International Center
12:15 – 13:45	Closing Lunch	Vienna City Hall – Nordbuffet
14:00 – 16:00	Lee Kuan Yew World City Prize Network Convening Session *	UIV Urban Innovation Vienna
14:00 – 16:30	Site Visit 4 Nordbahnhof	Pick-up/Drop-off at Bus Stop Burgtheater
14:00 – 16:30	Site Visit 5 Danube Island	Pick-up/Drop-off at Bus Stop Burgtheater

*By invitation only

09:00 – 13:30

WCS Young Leaders UNIDO Site Visit

UNIDO – Vienna International Center

The visit to the United Nations Industrial Development Organisation (UNIDO), includes expert presentations, an interactive workshop, and a guided tour of the UN headquarters in Vienna. A networking lunch at the VIC restaurant rounds off the experience.

Participation by invitation only.

09:00 – 12:00

Mayors Forum Session 2

Vienna City Hall – Festival Hall

The Mayors Forum Session 2 will then focus on two critical dimensions of urban resilience—the transition to sustainable urban energy, and the future of urban water management.

Hear from cities as they share case study presentations of real-life solutions, and engage in enriching moderated discussions to uncover how cities address key urban challenges around these sub-theme discussion topics:

- How do we re-organise cities, neighbourhoods, and individual developments to transition smoothly to alternative energy sources?
- How can cities drive the sustainable, efficient, and equitable management of water, and better manage flood risk and storm surges?

12:00 – 13:45

Closing Lunch

Vienna City Hall – Nordbuffet

Lee Kuan Yew World City Prize Network Convening Session & Site Visits »



14:00 – 16:30

Site Visit 4: From Brownfield to Mixed-Use Neighbourhood – Nordbahnhof Quartier

Bus transfer provided, pick-up at 14:00 from Bus Stop Burgtheater

An urban development area for 20,000 people has emerged at Vienna's North Station, which is leading the way with modern examples of affordable housing. This is an approximately 85-hectare freight yard area of the former North Railway Station, which is no longer required for rail operations, and on which a new district has been gradually being built since the 1990s. "Bike City", "Living at the Park" and "Bike & Swim" are some of the programs that have been implemented here. In addition to the already built-up area around Rudolf-Rednar-Park and the Austria Campus, the last development areas "Wohnallee mit Bildungscampus" (Residential Avenue with Education Campus) and "Freie Mitte – Vielseitiger Rand" (Free Center – Versatile Edge) will be realized by 2026. The heart of the Nordbahnhofviertel is the "Free Center" as a centrally located, tangible urban wilderness, in which nature has regained its freedom between old track systems and historical buildings.

Figure 6 | Left: Nordbahnhof © Stadt Wien
Figure 7 | Right: Danube Island © Wien Tourismus / Gregor Hofbauer

14:00 – 16:30

Site Visit 5: Flood Protection and Inner-City Recreational Area – Danube Island

Bus transfer provided, pick-up at 14:00 from Bus Stop Burgtheater

The 21-kilometer-long Danube Island is not only the favourite recreational region of the Viennese, but it also functions as the city's flood mitigation system. The Danube Island can be reached from the city center in just a few minutes via the subway lines U1 and U6. An expansive network of trails invites the athletically inclined to hike, jog, cycle and skate. Bathing areas with flat beaches as well as natural bathing sites, a water slide, a surfing school, a water ski lift and a boat rental service offer plenty of opportunities for fun on and in the water.



14:00 – 16:00 Lee Kuan Yew World City Prize Network Convening Session

UIV Urban Innovation Vienna

This session brings together representatives of the member cities of the LKYWCP Network to connect and discuss how cities can reclaim space for people and balance sustainability with vibrant public life. The Network members will also explore opportunities for further collaboration to exchange and advance knowledge on building liveable and sustainable cities.

Participation by invitation only.



Conference Venue: Vienna City Hall

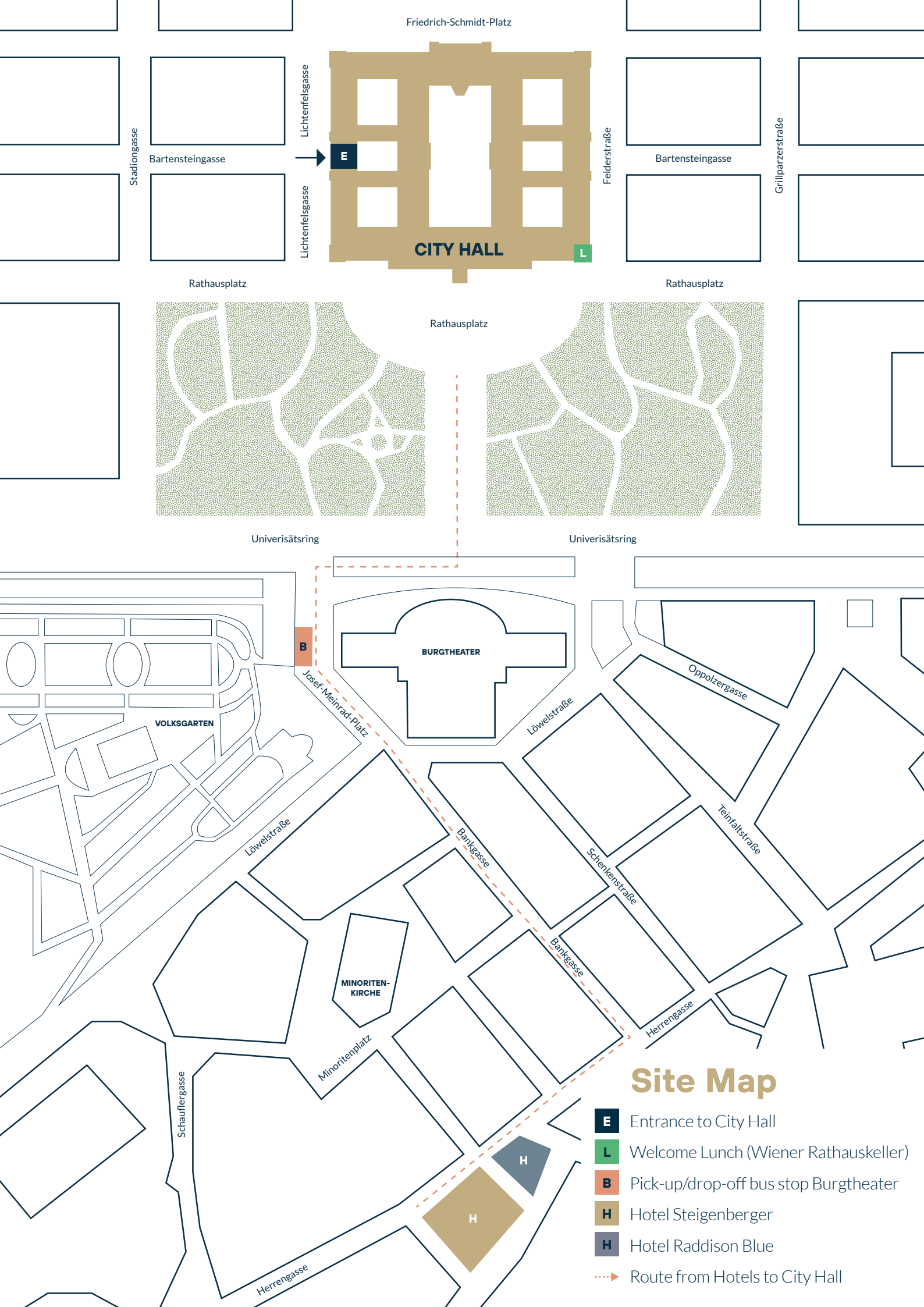
The forum will take place at Vienna City Hall. It is a grand neo-Gothic building completed in 1883, with towering spires, ornate facades, and expansive courtyards, serving as the seat of local government and a stunning venue for cultural and civic events.

Lichtenfelsgasse 2, 1010 Wien

Closest public transport stop
Underground line U2 – station “Rathaus”

Transfer from Hotel Steigenberger
7 min walk or shuttle – will be provided by the organisers.

Get directions to the Vienna City Hall (Rathaus) [here](#).



Friedrich-Schmidt-Platz

Stadiongasse

Bartensteingasse

Lichtenfelsgasse

Lichtenfelsgasse

Felderstraße

Bartensteingasse

Grillparzerstraße

Rathausplatz

Rathausplatz

Rathausplatz

Univerisätsring

Univerisätsring

BURGTHEATER

VOLKSGARTEN

MINORITEN-KIRCHE

Minoritenplatz

Schaufflergasse

Löwelstraße

Bankgasse

Löwelstraße

Schenkenstraße

Herrengasse

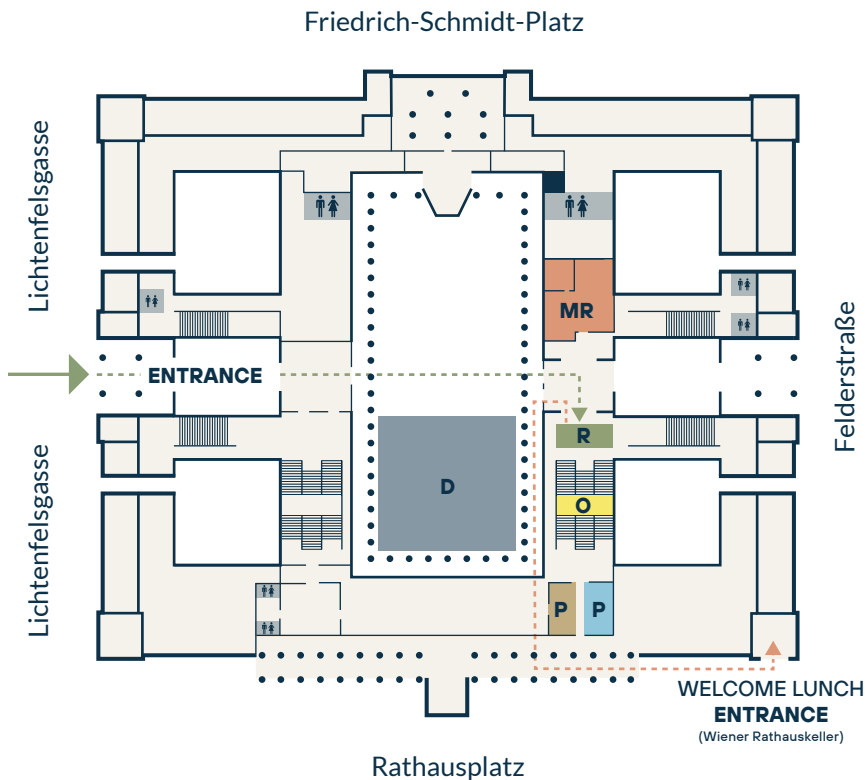
Oppolzgasse

Teinfaltstraße












Site Map

- E** Entrance to City Hall
- L** Welcome Lunch (Wiener Rathauskeller)
- B** Pick-up/drop-off bus stop Burgtheater
- H** Hotel Steigenberger
- H** Hotel Raddison Blue
- Route from Hotels to City Hall**

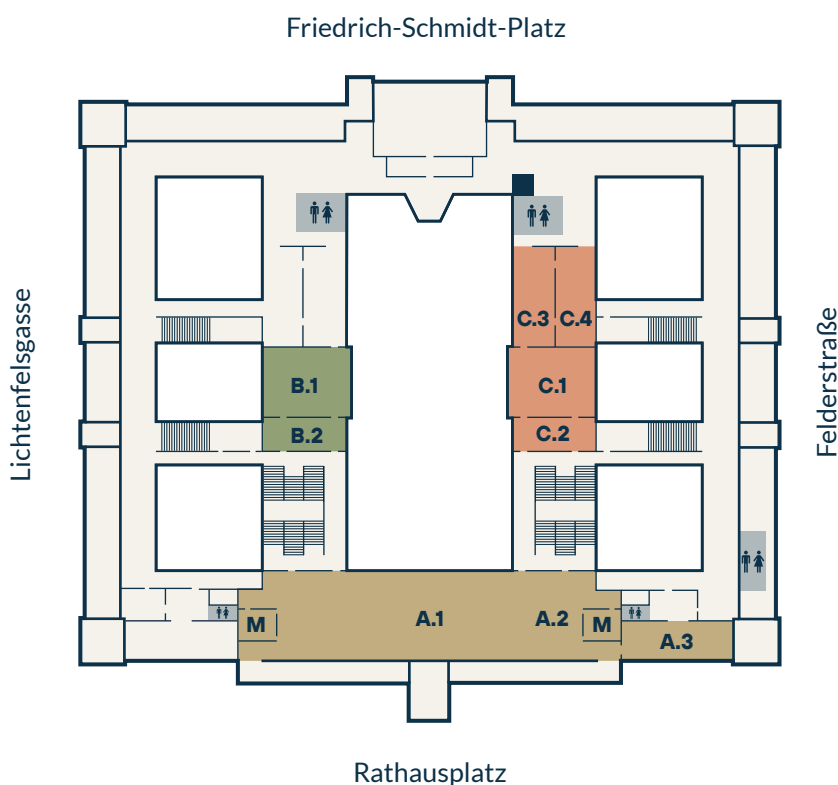
Floor Plan – Vienna City Hall











GROUND FLOOR

-  Elevator
-  Stairs
-  Toilet
-  Conference Dinner
-  Backoffice
-  Registration
-  Media Room
-  Prayer Room Female*
-  Prayer Room Male*
-  Route to Welcome Lunch
-  Entrance to Registration

*Please bring your Quran, Qibla and carpet will be prepared in the prayer rooms.



1ST FLOOR

-  Elevator
-  Stairs
-  Toilet
-  Bilateral Meeting Space
-  Festival Hall – A.1 - A.2
-  Nord Buffet – A.3
-  City Senate Chamber – B.1 - B.2
-  Coat of Arms Hall – C.1 - C.4

Other Event Venues

Steigenberger Hotel Herrenhof

Mayors' hotel and venue of Lee Kuan Yew World City Prize Lunch

Herrengasse 10, 1010 Vienna

Closest public transport station: underground line U3 – station “Herrengassen”, 1 min walk

Get directions to Steigenberger Hotel Herrenhof [here](#).

Fuhrgassl-Huber Restaurant

Venue of the Welcome Reception

Neustift am Walde 68, 1190 Vienna

Bus transfer to the Welcome Reception and back to the city provided by the organisers (highly recommended).

Self-guided option: Tram D » Bus 35A (~50 min)

Get directions to the Fuhrgassl-Huber [here](#).

Vienna International Center

Venue of UNIDO Site Visit for WCS Young Leaders Symposium

Wagramer Str. 5, 1220 Vienna

Easily to be reached with underground line U1 – station “Kaisermühlen – Vienna International Centre”, from there 2 min walk

Get directions to Vienna International Center [here](#).

UIV Urban Innovation Vienna

Venue of Lee Kuan Yew World City Prize Network Convening Session

Operngasse 17-21, 1040 Vienna

Easily to be reached with underground line U2 – station “Karlsplatz”, from there 6 min walk

Get directions to UIV Urban Innovation Vienna [here](#).



Other Useful Information

Conference Language

The forum and all side events will be conducted in English. Each Head of Delegation may be accompanied by a translator.

Welcome Desks and On-site Registration

Welcome Desk at Vienna International Airport

Please turn to our **welcome desk in the arrival hall** of Vienna International Airport to receive your free public transport ticket, check out your options how to get to the city center, and get further helpful information.

Opening hours: 30 June to 2 July, 8:00 – 22:00

Welcome Desk at Steigenberger Hotel Herrenhof

In the **lobby** of Steigenberger Hotel Herrenhof, where all the mayors will be accommodated, a **Welcome Desk** will be available where Heads of Delegations can collect their name badges. Other delegates (like accompanying officers or translators may) may also use this welcome desk for a pre-check-in before the start of the conference on July 1st (from July 2nd delegates are asked to register at the Registration Desk at the City Hall – cf. below).

Opening hours: 1 July, 9:00 – 19:00 /
2 July, 8:00 – 14:00 / 3 July, 8:00 – 14:00

Registration Desk at Vienna City Hall

A **Registration Desk** will be available in the **entrance area** of the conference venue, Vienna City Hall throughout the entire duration of the conference. There, participants can collect their name badges, documents, and all useful information about the event.

Opening hours: 2 July, 8:00 – 16:00 /
3 July, 8:00 – 18:00 / 4 July, 8:00 – 14:00

Arrival in Vienna from Vienna Airport (VIE)

- City Airport Train (CAT): 16 min to Wien Mitte (€ 14.90; [book here](#)).
- High speed train: 15 min to Main Station Vienna (€ 4.50; [book here](#))
- S-Bahn (ÖBB): 22 min to Wien Mitte (€ 4.50; [book here](#)).
- Taxi: Fixed fare € 36 - € 45 (use Bolt or Taxi 40100 apps).

Note: Heads of Delegation will be informed about their dedicated transfers separately.

Public Transport

A three-day public transport ticket will be provided by the organisers at your arrival at the airport (turn to our welcome desk).

Closest public transport stops to City Hall:

Underground: line U2 „Rathaus“ station

Trams: lines 1/71/D, stop „Rathausplatz“

Recommended Hotels

Upscale

Hotel Sans Souci Wien

Burggasse 2, 1070 Wien | [Website](#)

Mid-range

25hours Hotel at MuseumsQuartier

Lerchenfelder Straße 1-3, 1070 Wien | [Website](#)

Budget

Motel One Westbahnhof

Europaplatz 3, 1150 Wien | [Website](#)

Note: Heads of Delegation have pre-arranged accommodations.

Visa Requirements

To find out if you require a visa to visit Vienna, please check with the Austrian Ministry of Foreign Affairs [here](#) and contact the relevant [Austrian representation](#).

Cultural Etiquette in Vienna

Dress Code

Business formal for Mayors Forum sessions; smart casual for receptions and site visits.

Greetings

A firm handshake with eye contact is standard.

Punctuality

Arrive 5 minutes early for meetings/events.

Tipping

Round up to 5-10% in restaurants (not mandatory but appreciated).

Power Outlets & Tech

Plugs

Type F (two round pins, 220V). Adapters available at airport shops.

WiFi

Free WiFi in Vienna City Hall and many central areas; hotels offer guest networks.

Medical Services

Pharmacies

Look for red „Apotheke“ signs (e.g., „Rathaus Apotheke“, Stadiongasse 10). Open Mon-Fri 8:00 – 18:00.

Emergency Care

General hospital AKH Wien (Währinger Gürtel 18-20).

Time Zone & Business Hours

- CEST Central European Summer Time (UTC+2)
- Most shops and museums close between 18:00 and 20:00.

Weather

Vienna in July typically has warm temperatures, with averages ranging from 15°C (59°F) to 27°C (81°F). Occasional rain or thunderstorms may occur, so attendees are advised to bring light clothing and an umbrella. For up-to-date weather forecasts, you can use the AccuWeather app [here](#).

Important Phone Numbers

Note: Most emergency operators in Vienna speak English, so attendees can communicate in English if they don't speak German.

PCO (Professional Conference Organizer)

+43 660 1613 816 – Contact for all event-related assistance

General Emergency Numbers (Police, Fire, Ambulance)

- 112 – European emergency number (works across the EU for police, fire, and medical emergencies).
- 122 – Fire department (Feuerwehr).
- 133 – Police (Polizei).
- 144 – Ambulance/Emergency Medical Service (Rettung).

Medical Emergencies

141 – Medical On-Call Service (for non-life-threatening medical issues, available 24/7).

Emergency Number within the Conference Venue Vienna City Hall

+43-1-4000-8880

Lost and Found

+43 1 4000 8091 – Vienna Lost and Found Office (Fundamt Wien).

Public Transport Information

+43 1 7909 100 – Wiener Linien (Vienna Public Transport – for information about buses, trams, and subways). You can also visit their website [here](#).

Airport Information

+43 1 7007 22233 – Vienna International Airport (Flughafen Wien Schwechat)

Sustainability

The conference is organized as an environmentally friendly ÖkoEvent. Please help us by using color-coded bins for your waste (yellow = plastic, red = paper). Vienna's tap water is drinkable and famous for its great taste. When out in the city you may refill your bottles at fountains marked „Trinkwasser“.

Getting Around

Sightseeing Highlights and points of interest

In addition to the site visits offered as part of the official conference program, participants can, of course, also explore the many cultural landmarks and highlights of innovation and sustainable urban development in Vienna on their own.

Points of Interest near Vienna City Hall

- **Rathauspark** – scenic gardens and vibrant venue in summer hosting the popular Film Festival with open-air music films and culinary delights
- **Burgtheater** – one of the main theaters in the German-speaking world (guided tours in English).

Iconic attractions

- **Schönbrunn Palace** – royal summer residence of the Habsburgs (U4 to „Schönbrunn“).
- **St. Stephen's Cathedral** – the symbol of Vienna and the very center of the city (U1/U3 to „Stephansplatz“).
- **Belvedere Palace** – home of Klimt's „The Kiss“ (U1 to „Südtiroler Platz“;).

Interesting Urban Development Sites

- **Sonnwendviertel** – mixed-use urban development district close to the main train station of Vienna (U1 or tram line D to „Hauptbahnhof“)
- **Modern Campus of the Vienna University of Economics and Business** and the adjacent „**Viertel 2**“ neighbourhood (U2 to „Messe/Prater“ or „Krieau“)

Innovative Technologies (ask for guided tours in English)

- **Spittelau** – Waste incineration plant, architectural landmark, and interactive exhibition on energy provision in Vienna (U4/U6 „Spittelau“)

- **Info Center U2xU5** – interactive exhibition on public transport in Vienna and the extension of the metro network (U2/U3 „Volkstheater“)
- **ebs Hauptkläranlage** – Vienna's energy-positive waste water treatment plant (U3 „Enkplatz“ » Bus 76A or 76B „11. Haidequerstraße“)
- **Über Unten** – Info Center on Water Management and the sewage systems in Vienna (U4 Pilgramsgasse)

Classic Dishes

- **Wiener Schnitzel** (try Figlmüller, Wollzeile 5).
- **Tafelspitz** (try Plachutta, Walfischgasse 5)
- **Apfelstrudel** (try Café Landtmann, Universitätsring 4).
- **Sachertorte** (Hotel Sacher's iconic chocolate cake).

Coffee Ordering

- **Melange** – Viennese cappuccino.
- **Großer Brauner** – Black coffee with milk
- **Verlängerter** – Espresso with hot water added. similar to an Americano

Key German & Viennese Phrases

German

Danke.
Hilfe, bitte.
Wo ist die U-Bahn?
Zahlen, bitte.

English

Thank you.
Please help.
Where is the metro?
The bill please.

Viennese Dialect

Servus.
Leiwand [LYE-vahnd]
Oida [OY-dah]
Oida des is leiwand!
Hawidere.
[HA-vee-deh-reh]

English

Hello/Goodbye.
Cool/Great
versatile term for „dude“ or „wow“
„Dude, this is awesome!“
cheerful goodbye, like „See ya!“

14th Mayors Forum of the World Cities Summit

Liveable and Sustainable Cities:
Local Solutions, Global Impact

HOSTED BY



ORGANISED BY



PARTNERS & SPONSORS

